



📍 2350 Finch Ave. West, Unit D
Toronto, ON, M9M 2C7

☎ 416-663-0606

✉ rivint@ehcw.ca

🌐 www.rivint.ca

📘 rivintservices

🐦 RivintServices

RivInt

Interpretation and
Translation
Services



An Award Winning Social Enterprise

RivInt Interpretation and Translation Services (RivInt) has been providing outstanding language services since the year 2000.

RivInt has become the number one language service choice for many clients across the Greater Toronto Area including, but not limited to, the medical, social service and legal fields.

The dedication through accessibility, accuracy, and availability of service continues to prove RivInt's professionalism and commitment to its clients.

Managed by the Elspeth Heyworth Centre for Women, a charitable non-profit organization, RivInt is invested into positively supporting the community.

RivInt's Vision

A world where anyone is perfectly understood in any language.

RivInt's Mission

Our mission is to deliver outstanding interpretation and translation services that are accurate, timely and affordable and create a shared understanding among people.

Language.understood

Quality Commitment

- RivInt ensures the highest quality of services are provided to clients. We adhere to the National Standard Guide for Community Interpreting Services (NSGIS) in provision of services.
- Our interpreters are:
 - ✓ Language tested (Achieved a passing grade on the ILSAT or CILISAT language proficiency test) Trained with complete interpretation skills assessment tools from approved Language Interpreter Training Programs (LITP/LITC).
 - ✓ Following the Code of Ethics and Guidelines for Professional Conduct as per The National Standard Guide for Community Interpreting Services.
 - ✓ Have completed AODA training/orientation.
 - ✓ Have completed a minimum of 30-hour College level Medical Terminology course (or equivalency).
 - ✓ Visual interpreters (ASL & DI) have graduated from a post-secondary ASL-English interpretation program and are members of Ontario Association of Sign Language Interpreters (OASLI).
- Our translators have significant professional translation experience with a degree in translation and/or are members of the Association of Translators and Interpreters of Ontario (ATIO).
- The language interpreters and translators undergo a strict screening process and sign a Non-Disclosure Agreement (NDA) with RivInt to uphold confidentiality.
- RivInt staff can customize language services for the needs of their clients for better services, additionally, our services are available 24 hours a day, 7 days a week, 365 days a year.
- As part of our quality assurance, we value our client's feedback as each response of service directly contributes to changes and growth of RivInt's language services.

OFFERING HIGH QUALITY LANGUAGES AND SERVICES

RivInt supplies assistance in over 100 languages and dialects, with a continuous growing number of over 800 linguistic specialists contributing to better the community and clients.

INTERPRETATION SERVICES

- Face-to-face interpretation
- Over-the-phone interpretation
- Telephone message relays
- Voice-over language services
- Consecutive interpretations
- Simultaneous interpretations
- American Sign Language (ASL) Interpretations

TRANSLATION SERVICES

- Marketing (flyers, multi-media ads, etc.)
- Medical documents
- Financial documents
- Presentations
- Proposals, letters, surveys, exams, etc.

ADDITIONAL LANGUAGE SERVICES

If you have an unique language service request, let us know and we will assist you.

